

Return Policy

All returns/replacements require a Return Merchandise Authorization (RMA). To request an RMA, please call us at 678-682-9300.

Replacement

You may request a replacement for your purchase within 30 days of the order ship date for either of the following two reasons:

- We sent the wrong item
- The item received is defective (including damaged in transit)

Once you have requested and received your Return Merchandise Authorization (RMA) number, we will send you a replacement, after receipt of the defective item.

Refund

You may return your original condition item for a refund within 30 days of the order ship date. We will not accept requests for a Return Merchandise Authorization (RMA) for any reason other than those listed above. To request an RMA, please us at 678-682-9300.

Refund will be for the item purchase price, excluding shipping & handling. However, we will replace defective merchandise.

If you paid with cash, debit card or check, we'll refund your purchase with a corporate check. If you paid by credit card, we'll credit the account used for payment.

Checks returned unpaid by your financial institution are subject to a service charge of \$25 or the maximum allowed by law. Checks returned for insufficient or uncollected funds, together with service charges, may be debited electronically from your account or collected using a bank draft drawn from your account.

Cancellation Policy

Any orders cancelled before shipment will not be charged either on credit card, or debit card transaction. Items once shipped, will form part of Refund/Replacement Policy.

Address for Refund>Returns

TechBios Inc.,
5755 North Point Pkwy
Suite 46
Alpharetta, GA 30022